

Frequently Asked Guest Questions

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Can we bring children to Cypress Creek Cottages?

Yes. Cypress Creek Cottages is one of the few properties in Wimberley that welcome children as guests. We are a family vacation destination.

Can we bring our pets to Cypress Creek Cottages?

Yes, with some practical limitations. All of our guests come to the cottages to enjoy peace and quiet. Pets that are noisy or aggressive toward guests or other pets will be asked to leave immediately. Pets must be housebroken and need to be on a leash when outdoors for their protection and the protection of others. We do not have a weight limit for pets nor do we require a pet deposit. Pets are VIPs at Cypress Creek Cottages. While we do have a two pet limit per cottage, we can and frequently do make exceptions. If you have more than two pets, please call us at 512-847-5950 so we can discuss the details of your pet stay.

Is there a fee for pets?

We are a totally pet friendly location. We have a \$10 per day fee per pet. Our Very Important Pet (VIP) program includes pet welcome package – bowl, treat, comfort matt, and unlimited access to our fenced park and the Cypress Creek. We donate 25% of all pet fees collected to the local no kill shelter for less fortunate pets.

How do I make a reservation?

Most of our guest book their reservations online. For maximum convenience, you can make a reservation using our real time booking system by selecting the "[Reservation](#)" tab. There you can view availability by cottage, reserve the cottage(s) of your choice, pay for your stay, and receive an email confirmation statement of your payment with stay details.

Can I make a reservation by email or phone?

Yes. You can make a reservation using our online [Reservation Request](#) form. You can also contact our Reservations and Sales Office by phone at 512-847-5950 or 877-CY-CREEK -- (877) 292-7335. Most customers use our online reservation system by selecting the "[Reservation](#)" tab. There you can view availability by cottage, reserve the cottage(s) of your choice, pay for your stay, and receive an email confirmation statement of your payment with stay details.

What items should I bring for my convenience?

There is no "roughing it" at Cypress Creek Cottages. We provide all of the amenities and conveniences to make your stay and experience with us enjoyable and memorable. [For a complete list of amenities provided please click here to be taken to our amenities page.](#)

Can I get maid service during my stay?

Yes. We typically provide service every two days but you can always request daily service for a \$25 fee per day.

Do you have high speed internet access?

Yes. Our property provides wireless 802.11 b/g/n high speed access to the internet.

Can you help coordinate parties, special occasions, etc?

Yes. Most special events can be handled including, weddings, birthday parties, anniversaries, family reunions, and business meetings. Just give us a call to discuss the possibilities at 512-847-5950 or 877-CY-CREEK -- (877) 292-7335.

Is there a common meeting facility?

We do have a covered common area that includes a full kitchen and seating capacity for up to 40 guests. Please call us at 512-847-5950 to discuss your needs.

Can I get a special rate for a family event?

Yes. We can work with you to accommodate your needs if you are considering a family event requiring guest to stay in multiple cottages. Many of our guest host yearly family reunions at the Cypress Creek Cottages. If you book three or more of our cottages you get 10% off our published room rate. When you book all of our cottages we include access to our common area at no additional cost.

Are barbeque grills available?

Yes. Each cottage has a personal barbecue grill.

Is hot tub usage restricted to certain hours?

No. Each cottage has its own private Hot Tub which is yours to use at any time you want to kick back and relax.

Do any of the cottages face Cypress Creek?

Yes. We have several cottages that face the Cypress Creek.

Is there access to the Cypress Creek?

Absolutely! A few steps away from your cottage is the access point to Cypress Creek. Make sure to enjoy yourself and check out the beautiful cypress trees.

Do you offer long term rentals?

Yes. We offer long term rentals. Please call us at 512-847-5950 to discuss your needs.

What are the check in and check out times?

Check in is at 3:00 PM or any time thereafter and Check out is at 11:00 AM or any time before.

Is there cable TV?

Yes. Each of our cottages offers cable TV. Our cottages offer a 32" flat screen HD TV for cable and DVD viewing. Make sure to bring your favorite DVD's or pick a few up at our local Wimberley movie store.
